DIRECTORY OF SERVICES





WELCOME NOTE

Dear Guest

Welcome to Royal Plaza on Scotts.

The whole team and I are eager to make your stay a wonderfully unique and delightful experience.

In this compendium, we have put together some information which we hope will be useful for your stay. If you require further assistance, please dial Ext 0 and let us know what we can do for you.

We look forward to be of service to you and hearing what we can do for you!

Patrick Fiat

General Manager

RESTAURANT & BAR

CAROUSEL RESTAURANT



RESTAURANT

WHO'S HUNGRY?

CAROUSEL

Lobby Level Ext 7799

Fresh ideas. Innovative menus. Carousel exudes an aura of excitement and delight that an evening of superb cuisine, fine wine, and elegant surroundings can provide. Four tastefully designed dining sections provide unforgettable culinary moments; The Living Room, The State Rooms, The Verandah and The Terrace.

Be mesmerised by the enormous spread of seafood and expect succulent and tender flesh. Savour the rotisserie where the allure of delicious aromas, the sizzle and the dancing flames are enough to whet anyone's appetite.

Others include the sushi bar with artfully arranged sushi and sashimi, the Asian and Mediterranean buffet counters, the salad bar and the indulgent dessert counters for a sweet ending to the perfect meal.

Buffet for breakfast, lunch, high tea and dinner are served daily.

SCOTTS LOUNGE

Level 2

The 26-seater Scotts Lounge is the place to go for a drink or two. Take your pick from a selection of premium beverages. Sit back and unwind, as you enjoy the drinks and company in this intimate space for some after-work downtime or simply, over a good conversation with your pals.

Operating Hours: Monday to Friday, 6pm - 10pm

IN-ROOM DINING
Please dial ext 2 for assistance.

WHO WANTS A BITE?

BREAKFAST (6.00AM - 11.00AM)

SELECTION OF TOAST Plain, whole wheat or rye toast		7
CHOICE OF BAKERY BASKET Danish pastries, croissants, brioches or muffins	7 (2 pcs)	10 (3 PCS)
CHOICE OF OATS OR CEREALS Oatmeal porridge (Warm) Corn flakes, koko krunch, rice krispies, all bran, frosted flakes Swiss birchermusli		11
CHOICE OF WAFFLES OR PANCAKES Served with hazelnut butter and Canadian maple syrup		16
LIGHT AND HEALTHY		
NATURAL OR FRUIT-FLAVOURED YOGURT Choice of natural, strawberry, blueberry or raspberry		10
FRESHLY-CUT FRUITS Watermelon, pineapple, papaya or mixed fruits platter		12

BREAKFAST MAIN

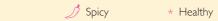
OMELETTE Choice of turkey ham, cheese, tomatoes or mushrooms	21
TWO FARM FRESH EGGS, ANY STYLE With choice of turkey ham, beef bacon, hash brown or chicken sausage	20
ORIENTAL FAVOURITES	
NASI LEMAK Coconut-flavoured rice served with fried fish, otah-otah, prawns, deep-fried chicken, egg, peanuts, ikan bilis and sambal chilli	29
CHINESE WANTON NOODLES Egg noodles served with barbecued chicken, boiled chicken wanton and green vegetables in dark soy sauce or clear chicken soup	26
CHICKEN CONGEE With ginger, spring onions, fried shallots and Chinese cruller	25
VEGETARIAN	
ROTI PRATA Served with vegetables dhal curry	20

ALL DAY DINING (12PM-11PM)

LIGHT FARE

P	CLASSIC CAESAR SALAD Crispy romaine lettuce with beef bacon, herb croutons and freshly-grated parmesan cheese tossed in caesar dressing	20
	With additional chicken or salmon toppings	23
	SLURPS	
P	LOBSTER BISQUE Smooth and creamy lobster soup with lobster rillette and truffle milk foam	20
	*VEGGIE MINESTRONE Rustic Italian soup with pasta and beans	20
	SOUP OF THE DAY	20
	GOURMET DELIGHTS	
P	TRADITIONAL BEEF BURGER Served on toasted sesame bun, pickled salad, sweet relish and French fries	28
	With additional cheese	30
P	CHICKEN SCHNITZEL SANDWICH Ciabatta bread with crispy breaded chicken, guacamole and tomato salsa accompanied with pickled salad and French fries	28
	CLUB SANDWICH Three-deck club sandwich with smoked salmon, crisp bacon, chicken and egg accompanied with pickled salad and French fries	25





WESTERN SELECTIONS

(BEEF SIRLOIN STEAK Grilled beef sirloin steak with choice of peppercorn sauce, mushroom sauce or béarnaise sauce accompanied French fries and seasonal vegetables	38
	BUTTER-GLAZED COD FISH Pan-fried cod fillet and tomato relish with curry coconut cream accompanied with green pea mash and seasonal vegetables	38
(CHARMOULA FRIED CHICKEN Crispy fried spring chicken with barbecue sauce and honey mustard accompanied with French fries and pickled salad	35
ا (FISH AND CHIPS Deep-fried crispy dory fillet served with French fries, pickled salad, lemon wedge and tartar sauce	34
!	SINGAPORE EXPERIENCE	
	RICE	
_	HAINANESE CHICKEN RICE Tender boiled chicken with fragrant jasmine rice and soup accompanied with homemade chilli sauce, minced ginger and dark soy sauce	29
_ (NASI GORENG ISTIMEWA Onion sambal fried rice served with crispy mid wing, sambal prawns, chicken satay with peanut sauce, achar and prawn crackers	29
	NASI LEMAK Fragrant coconut-flavoured rice served with otah-otah, prawns, fried chicken, egg rolls, peanuts, ikan bilis and sambal chilli	29





NOODLES & PASTA

٢	CRAYFISH HOR FUN Wok-fried flat noodles with green vegetables in black pepper sauce	28
2	SEAFOOD MEE GORENG Wok-fried yellow noodles with assorted seafood and vegetables	28
Ŋ	VEGETARIAN FRIED BEE HOON Wok-fried vermicelli with assorted vegetables, mushrooms and crispy vegetarian goose	28
	SINGAPORE LAKSA Thick rice vermicelli with fresh prawns, fish cake and bean sprouts served in spicy shrimp gravy enriched with coconut milk	28
2	*PENNE ARRABIATA Pasta in basil and spicy tomato sauce with parmesan cheese	24
	DESSERT	
	*FRESH FRUITS PLATTER An assortment of tropical fresh cut fruits	15
٤	CLASSIC CRÈME BRULEE Rich custard with caramelised sugar topping, seasonal berries and fruit coulis	15
	BREAD AND BUTTER PUDDING Served with vanilla sauce	15
	NEW YORK CHEESE CAKE Rich and creamy cheese cake with wild berries compote	15





BEVERAGES (AVAILABLE ALL DAY)

SOFT DRINKS Coke, Diet Coke, Sprite, Bitter Lemon, Ginger Ale, Soda, Tonic		7
CHILLED JUICES Orange, Mango, Cloudy Apple, Lime, Cranberry, Fruit Punch		8
BEERS Asahi, Tiger, Heineken, Corona		13
SPIRITS Johnnie Walker Black, Wyborowa, Beefeater, Bacardi Superior (White), Jim	n Beam	14
BUBBLES Laurent Perrier NV	GLASS	BOTTLE 120
Crémant De Bourgogne	19	85
HOUSE WINES	GLASS 15	BOTTLE 68
HOT BEVERAGES		
TEA English Breakfast, Chamomile, Earl Grey, Peppermint, Jasmine Green Tea		8
COFFEE Coffee, Cappuccino, Café Latte, Espresso		9
CHOCOLATE		9

GUEST INFORMATION & SERVICES

WHAT CAN WE DO FOR YOU

INTERNET LOUNGE

Enjoy complimentary access to the internet lounge, equipped with computer work stations for your convenience.

Operation Hours: 24 hours

SWEAT @ GYM

Get pumped on state-of-the-art equipment in our gymnasium located on level 5. The gym is enclosed by glass walls overlooking the pool and features the latest range of computerised fitness equipment to accentuate the fitness experience.

Operation Hours: 24 hours

CHOICE OF PILLOW

Ext 0

King-size feather pillows and fiber-filled pillows are available in every guestroom. Firm latex foam pillows are available upon request. Please call operator for assistance.

SAFE / SAFE DEPOSIT BOX

An electronic safe is available in every guestroom.

BABYSITTING/BABY CRIB

Fxt 5

Arrangements with Housekeeping can be made 4 hours in advance for babysitting services. Charges apply. Baby cribs are available at no extra cost.

LOYALTY PROGRAM

Ext 7111

Ask about our loyalty program and enjoy the perks of being our privileged guests.

DOCTOR

Ext 0

For emergency services or other medical attention, please contact the Guest Services Manager for assistance.

CONCIERGE

Ext 3

Limousine and taxi services are available upon request. Charges apply.

ROOM SERVICE

Ext 2

For assistance on room service, please dial Ext 2.

POWER SUPPLY

Fxt 0

Adaptors and transformers are available. The hotel operates on 220 volts at 50 cycles. The 110/220 volt outlet in the bathroom is to be used for electric razors only.

INTERNATIONAL TELEPHONE CALLS

Ext 0

International direct dialing (IDD) is available from the telephone in your room. Simply touch "9", followed by 008, country and area codes and then the desired number. To find out country and area codes, please call the Communication Centre at Ext 0 for assistance.

CHARGES

Please call Operator at Ext 0 for tariff rates. Phone charges are based on duration and destination.

HOME COUNTRY DIRECT CALLS

Press "9", followed by 8000 and the country code you are calling. All calls are charged at a flat rate of \$2.50 per call. Please call Operator at Ext 0 for country code.

LOCAL CALLS

Press "9", followed by the local telephone number: All local calls are complimentary. For room-to-room calls, press "8" followed by the room number:

MESSAGES

Fxt 0

When the message waiting light is lit, you may retrieve your message via voicemail by touching the memory button - A message for you. Alternatively, please contact the Communication Centre at Ext 0 for assistance.

WAKE ME UP CALLS

Ext 0

Please contact the Communication Centre for assistance.

RECYCLING PROGRAMME

Do your part for the environment and join us in our recycling efforts for a greener Earth. Recycling bins for glass, cans, plastic and paper are available outside the main entrance.

We seek your kind participation and support.

FIRE SAFFTY

Your guestroom is fitted with an automated sprinkler and a warning alarm system. In order to prevent creating fire hazards:

- Do not hang clothing items on the standing lamp or sprinkler head to dry them.
- Do not light candles or incense in the room.

In the unlikely event of fire, please refrain from using the elevators. The emergency exit plan is located behind the guestroom's main door. Three emergency exits are also located on every floor.

DETECTING FIRE

- Activate the nearest fire alarm by breaking the manual call point located along the corridor.
- If possible, immediately contact the Fire Command Centre at Ext 7999 to report the emergency.
- Fight only small fires, using a fire extinguisher or fire hose reel by aiming at the base of the fire.
- Fire extinguisher and fire hose reel are located along the corridor outside your room.
- If possible, leave the building via the emergency exit.

FVACUATION

In the event of an evacuation, the elevators will immediately return to the ground level and remain there until the premises are secured. Please listen to the announcement over the public address system and keep in mind the points below:

- Take your guestroom's key card with you as you will need to regain access later.
- Test the temperature of the door with your hand prior to opening. Shut the door quickly if there is smoke in the hallway.
- If the hallway is clear of smoke or fire, proceed to the nearest emergency exit. If the hallway is smoky or dark, stay near the walls as you move. Stay close to the ground and look out for 'Exit' signs.
- Do not attempt to pack your belongings. Time is precious and your safety is important.
- Leave the building via the fire escape staircase and proceed to the assembly area which is located at the driveway of a building adjacent to the hotel. Please refer to the site plan on the next page.

If you are unable to evacuate your guestroom in the event of a fire:

- Stuff a wet towel beneath the door to prevent smoke from seeping in.
- Contact the Fire Command Centre at Ext 7999 to inform your location.
- Turn off all the air-conditioning.
- Fill your bathtub with water. Keep plenty of water in the tub and use the waste bin nearby to carry water when necessary.
- If smoke enters the guestroom, cover your mouth and nose with a wet towel.

SITE PLAN

